

Tel: (02) 9420 2939 | (02) 9428 3055 | Fax: (02) 9420 5010 | Mob: 0411 478 623

Address: 3A. 98 Longueville Road, Lane Cove NSW 2066 Email: netifinance@optusnet.com.au | Web: www.nifgroup.com.au

Home Loans | Wealth Planning | Property Research | Insurance | Legal Services | Leasing

PERSONAL DETAILS	Borrower 1	Borrower 2
Full Name		
Preferred Name		
Current Address		
Time at Address		
Previous Address (If within last three years)		
Address Status	Mortgage ☐ Own ☐ Rent ☐ Other ☐	Mortgage Own Rent Other
First Home	Yes No No	Yes No No
Driver Licence Number	State Exp	State Exp
Date of Birth		
Phone Number/s	H: W:	H: W:
Mobile Number		
Emall Address		
Nationality/Residency		
Marital Status	Single Married De Facto Other	Single Married De Facto Other
Ages of Dependents		
Mother's Maiden Name		
Relative or Close Friend Contact Details		
CURRENT EMPLOYMENT	Borrower 1	Borrower 2
Type of Employment	PAYG Self-employed Not employed	PAYG Self-employed Not employed
Status	☐ Full time ☐ Part time ☐ Casual ☐ Contract	Full time Part time Casual Contract
Employer Name		
Employer Address		
Employer Contact Name		
Employer Contact Number		
Position		
Time in Position		
Gross Annual Income		
Net Monthly Income		



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PREVIOUS EMPLOYMENT	Borrower 1	Borrower 2
Type of Employment	☐ PAYG ☐ Self-employed ☐ Not employed	PAYG Self-employed Not employed
Status	Full time Part time Casual Contract	Full time Part time Casual Contract
Employer Name		
Employer Address		
Employer Contact Name		
Employer Contact Number		
Position		
Time in Position		
Gross Annual Income		

INCOME	Current	After Settlement	EXPENSES	Gurrent	After Settlement
Borrower 1: Net Monthly Income			Existing Mortgage		
Borrower 2: Net Monthly Income			Existing Mortgage		
Existing Rental Income			Existing Mortgage		
Existing Rental Income			Proposed Mortgage		
Existing Rental Income			Proposed Mortgage		
Proposed Rental Income			Car Finance		
Proposed Rental Income			Car Finance		
Investment Income			Personal Loan		
Government Payments	100		Other Loan		
			Credit Cards at 3% of limit		
The state of the s			School Expenses		
			Rental Cost/Board		
			HECS		
			Average Monthly Variable Expenses		
TOTAL MONTHLY INCOME (A)	\$ 0.00	\$ 0.00	TOTAL MONTHLY EXPENSES AF SETTLEMENT	TER	\$ 0.00
			TOTAL MONTHLY EXPENSES WI BUFFER (multiply by 1:1) (B)	TH 10%	\$ 0.00
	NET	MONTHLY SURPL	US (A – B)		\$ 0.00



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SELF EMPLOYED BORROWERS (if applicable)

BUSINESS DETAILS Name of Business			ABN	
Type of Entity			Website -	
Nature of Business				
Trustee (if applicable)				
Beneficiaries				
FINANCIAL POSITION – BUSII				
	Latest Financia Year		Comments	
Sales				
Less cost of goods sold	()	()		
Gross profit	\$ 0.00	\$ 0.00		
Operating expenses	()	()		
Net Profit Before Tax	\$ 0.00	\$ 0.00		
ADDBACKS			100 March 100 Ma	
One off expenses				
Interest				
Depreciation	3			
Directors fees				
Other				
Sub Total	\$ 0.00	\$ 0.00		
Less Tax	()	(')		
TOTAL	\$ 0.00	\$ 0.00		
ACCOUNTANT DETAILS				
Business Name				
Accountant Name				
Phone Number				
Are you aware of any future change	s to business incom	ie that may affect your abil	ity to meet your financial obligat	ions?
If Yes, please provide further details				Yes No No
and the same of the same same same same same same same sam				

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Email: hetimatecasos	Jessie Regilling West							
Home Loans	Wealth Planning	Property	Research	Insuranc	ce Le	gal Servic	es Lea	sing
If No, please provide	further details							
CURRENT ASSET	SHEET THE THE PARTY OF THE PARTY.							
Asset	Description		v	alue	Monthly Income	Ow	nership	
Property 1							Арр 1 🗌 Арр 2	2
Property 2							Арр 1 🔲 Арр 2	2
Property 3							Арр 1 🗌 Арр 2	2
Vehicle 1		and the state of t					Арр 1 🗌 Арр 2	2
Vehicle 2		. 1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,					Арр 1 🗌 Арр 2	2
Bank Account 1							Арр 1 🔲 Арр 2	2
Bank Account 2							App 1 🗌 App 2	2
Investments		*****					Арр 1 🗌 Арр 2	2
♦ Superannuation							App 1 🗌 App 2	2
◆ Superannuation							App 1 🗌 App 2	2
Contents and Valuables							App 1 🗌 App 2	2
Other							Арр 1 🗌 Арр 2	2
Other							Арр 1 🗌 Арр 2	2
Other							App 1 🗌 App 2	2
TOTAL ASSETS			\$	0.00	\$ 0.00			
INSURANCE						ife		
♦ Insurance - Home				e – Risk (Possib		P PD		
♦ Insurance - Car			Super)		1	rauma (ey Man	E	
						(ey Man		
CURRENT LIABIL	ITIES				E 10'00000 22			
Liability	Description/lender	Limit	Balance	Monthly Payments	Interest Rate	Remaining Term	To be cleared	
Mortgage 1							Yes N	
Mortgage 2							Yes N	
Mortgage 3							Yes N	
Personal Loan							Yes N	
Personal Loan							Yes N	
Car Finance							Yes N	lo

☐ Yes ☐ No

Car Finance



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Hon	ne Loans	Wealth Planning	Property	Research	Insuranc	e Legal Serv	
	it Card 1						Yes No
Credi	it Card 2						Yes No
HECS	3	And the state of t					Yes No
Othe	r						Yes No
Othe	r			\$0.00	\$0.00		Yes No
TOTA	LLIABILITIES		\$ 0.00	\$ 0.00	\$ 0.00		
NET.	ASSETS (Ass	et Value – Liability Balance)	\$0.00			
♦ Do	you have a CUI	IFESTYLE AND ASSE RRENT WILL in place? significant new asset – If you amily's needs will be met acco	do not have a	will, the court wil	l appoint an admir	nistrator and there is no	☐ Yes ☐ No
e in ti	he event of a se	erious illness/accident that sto property), cover other liabilitie	ps you from wo	orking for a prolo	nged period of tim	e, how will you pay you	r mortgage (or rent if
exam	ple pay the mo	rminal illness or accident rest rtgage, pay for school fees, d	ay to day living	expenses)?			
♦ Wh accid	at stress would ent?	be placed on your family and	/or personal re	lationships in the	e event you were s	truggling imancially afte	i a serious infices di
♦ Wh	at provider do y	ou have your Life, Disability a	and Income Pro	otection Insuranc	e with?		
♦ Wh	at provider do y	rou have your home, contents	& car insuranc	ce with?			
♦ Sm	oker						☐ Yes ☐ No
CRE	DIT HISTORY		100		3. 45 (E-10)		
1.	Have you ever	had any financial judgments o	or legal proceed	lings against you	?		Yes No
2.		difficulty meeting your financi					☐ Yes ☐ No
3.		ng debts currently in arrears?					Yes No
4.		ve, have you employed any str	ategies to reduc	ce repayments a	nd/or clear any arre	ears?	☐ Yes ☐ No
5.		stion 3 or question 4 above, ha					☐ Yes ☐ No
	ide additional no						



☐ Offset account

Net International Finance

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Home Loans Wealth I	Planning Prop	erty Research	Insurance	Legal Service	s Leasing
CHANGES TO CURRENT CIRC Do you anticipate any change to you Do you anticipate any material change Are there any geographical factors the provide additional notes	r income over the next	over the next 12 months	2		Yes No Yes No
LOAN OBJECTIVES					
Purchase owner occupied	Purch	ase an investment prop	erty D	urchase land	
☐ Construction for owner occupation	on Const	ruction for investment	□F	inance vehicle or equip	ment
Refinance (explain benefits)					
☐ Equity release/Top up (explain b	enefits)				
Other (provide details)					
Time frame to pay off the loan?					
LOAN REQUIREMENTS Loan 1 Amount of credit so Loan 2 Amount of credit so		20420 10-22-	roposed loan term		
Loan 3 Amount of credit so	ught:	P	roposed loan term		
Requirements	Priority	Reason for requirem	ents		
Interest only Interest only I/O Term Fixed Term	Must have Nice to have Optional Must have	Preserve cash flow Other Concerned about		Construction	
☐ Standard variable	☐ Nice to have ☐ Optional ☐ Must have ☐ Nice to have		ditional repayments [Advanced features	
☐ Basic variable	Optional Must have Nice to have Optional	☐ Low rate and fees☐ Other	with less features		
☐ Introductory loan	Optional Must have Nice to have Optional	☐ Minimise initial rep	payments		
Line of credit	☐ Must have ☐ Nice to have ☐ Optional	Easy access to full		Additional repaymen	
Low doc	☐ Must have ☐ Nice to have ☐ Optional	Financials and tax		Profit increase since fin	
☐ Non –conforming loan	☐ Must have ☐ Nice to have ☐ Optional	Adverse financial Other	history 🔲 Unable t	o qualify for normal loai	n

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☐ Must have

Pay loan off as quickly as possible



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Home Loans Wealth F	Planning Prope	erty Resea	arch	Insurance	Legal Ser	vices	Leasin
	☐ Nice to have ☐ Optional	Other					
	☐ Must have	☐ Pay loa	n off as quic	kly as possible			
Make additional repayments	☐ Nice to have ☐ Optional	☐ Other					
Low fees and charges	☐ Must have☐ Nice to have☐ Optional	☐ Pay loa☐ Other	n off as quic	kly as possible			
Other features required							
ADDITIONAL NOTES ON REQU	JIREMENTS AND O	BJECTIVES					
SECURITY PROPERTIES							
Security Property	Property Type / Deta	ails Va	lue	Source Of Value	Ownership	417.3_1325	
Property Investment? We have a par	nel of Property Investme	ent Specialists	s who assist	in researching ar	nd buying the right	property fo	r you.
ESTIMATED TRANSACTION CO							200
Refinance/Exit Costs If existing loan is being refinanced			Proceeds o	f Property Sale			
Existing Loan Payout			New Loan 1				
Purchase Price			New Loan 2				
Application Fees			Grant				
Legal Fees			Savings				
Stamp Duty		2	Gift				
Other Costs			Other Fund	S			
TOTAL COSTS	\$ 0.00		TOTAL FUN	IDS		\$ 0.00	
		į į					
SOLICITOR / CONVEYANCER	DETAILS						
Name				ABN			
Conveyancing Firm				Website			
Address						,	
Contacts	obile		Phone		Fax		

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Home Loans	Wealth Planning	Property Research	Insurance	Legal Services	Leasing
25	Email				

Need a Conveyancer? - Let us know and we can put you in touch with one of our panel Solicitors & Conveyancers

Expression of Interest – Financial Planning Referral

Please return to: wealth@vow.com.au OR [your Financial Planner Referral Partner]

"The Government's National Consumer Credit Protection (NCCP) legislation is designed to <u>protect you</u> and ensure that you can afford the requested credit. It is therefore our duty to ensure that if things go wrong, you, your family and your assets are protected."

Option 1 - Free Review of Loan Protection and Financial Plan

I/we confirm that we are interested in:

- o Loan Protection Review
- o Superannuation Review
- o Financial Planning Review

By signing below I/we agree, confirm and acknowledge that [name of company]

- 1. Has given us this form, as well as their financial planner referral partner contact details, and we are contacting you of our own free will
- 2. Has given no advice regarding this offering and it is a mere referral
- 3. Has advised me that he/she may receive a commission from their financial planner referral partner if I/we choose to proceed with their proposal. I understand this does not adversely affect the cost of these services and this commission will be fully disclosed to me/us
- 4. By referring me to their financial planner referral partner, they will not be held responsible for any advice provided by their financial planner referral partner
- 5. May provide the details in this Financial Needs Analysis to their financial planner referral partner in order to assist them in calculating my risk protection needs

Borrower 1		Borrower 2		
Signature	X	Signature X	(
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Home Lo	oans Wealth Planning Property Resea	rch	Insurance Legal Services Leasing
Name	Nan	ne	
Date	Date	е	
Option 2	2 – Acknowledgement of risk and decline of	free re	<u>eview</u>
	usiness name here] has offered a complimentary review to this this document I/we have declined this review and take fu		
Borrower 1 Signature		ower 2	X
Name	Nam	e	
Date	Date	1	
If you wou	uld like to proceed with the finance, below is a	list of th	the typical documentary requirements:
	1 / / 50/00		
	·		
	Employment contract		
	Last 2 years personal tax returns & Tax Offic	e Notic	ce of Assessments
	Last 2 years business tax returns & Financial		
	Rental income confirmation (Lease, bank sta	tement	ts, rental statement)
	Other		
Staten	ments		
	Last 6 months loan statements (last transacti	on with	nin 30 days)
	Most recent credit card statements (last 3 if re	efinanci	sing)
	Lease/CHP/personal loan statement		

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Home Loa □	ns Wealth Planning Property Research Insurance Legal Services Leasing Last 6 months savings statements (last transaction within 30 days)
	Most recent superannuation statement & or personal risk insurance/s statements
	Other
Other	
	Copy of driver's license (ID check)
	Copy of passport
	Contract of sale
	Rates notice – existing properties
	Confirmation of share portfolio
	Confirmation of term deposit or deposits
	Gift letter
	Signed application and privacy forms – we will provide these

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Preliminary Assessment Summary

Appl	icant 1 Name:	
Appl	icant 2 Name:	
I hav	e made reasonable enquiries about the applicants' financial situation, requirements objectives in relation to the credit requested	Yes No C
Requ	irements and objectives	
		Yes No No
I hav	e taken reasonable steps to verify the applicants' financial situation by using the	160 🗀 110 🗀
follo	wing evidence	
	pay slips	
	confirmation of employment letter	
	salary statement	
	tax returns	
	accountant's statement	
	business activity statements	
	credit card statements	
	loan statements	
	bank statements	
	rental letters	
	other (please specify)	
1		

I hav requi	e determined the following credit products meet the applicants' financial position, rements and objectives (list one or more shortlisted products)	Yes No
Prod	uct 1	
Prod	uct 2	
Prod	uct 3	
Base oblig	ed on my enquiries, I believe the applicants will be able to comply with their financial ations and will not experience substantial hardship (select applicable reasons)	Yes No No
	there appear to be adequate funds from after tax income after payment of living	
	expenses to repay the loan	
	the applicants' income appears to be consistent and reliable	
	the applicants' expenses do not appear to be not significantly higher than average	
	there appears to be an adequate buffer between the applicants' disposable income	
	and the amount of the repayments	
	the applicants are willing to change their lifestyle to enable them to afford the loan	
	without substantial hardship	
	other, specify	
not u	ed on the information provided, I have made a preliminary assessment that the loan descr insuitable for the applicants iminary assessment is valid for a maximum of 90 days	ribed above is
Sign	ature of broker Date	



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Credit Proposal

		1.0	issions we receive
This document provides information about the fees you have to pay, if any, and the commissions we receive.			
Broker name			
Broker phone			
Broker email			
Licensee details	0.00000		
Licensee name			
Australian credit licence r	number		
Address			
Phone			
Email			
Proposed finance			
Applicant names			
Applicant address			
Addresses of security			
properties			
Loan 1			
Lender		Product	
Loan amount		Loan term	
Annual interest rate		Monthly repayment	
☐ Variable rate	☐ Fixed rate	☐ Principal & interest	☐ Interest only
Redraw	☐ Offset account	☐ Line of credit	☐ Split loan
Other loan features		CHARLES AND	
Loan 2			
Lender	200 (1990) - 100 (1990) - 100 (1990) - 100 (1990) - 100 (1990) - 100 (1990) - 100 (1990) - 100 (1990) - 100 (19	Product	
Loan amount		Loan term	
Annual interest rate		Monthly repayment	
☐ Variable rate	☐ Fixed rate	☐ Principal & interest	☐ Interest only
Redraw	☐ Offset account	☐ Line of credit	☐ Split loan
Other loan features			
Loan 3			
LOAN	特别的特别的基本的特别的多数是不	为了各类类。在1980年,1980年至1980年的1980年,1980年	TOTAL CONTRACTOR OF THE PARTY O

Lender		Product	
Loan amount		Loan term	
Annual interest rate		Monthly repayment	
☐ Variable rate	☐ Fixed rate	☐ Principal & interest	☐ Interest only
Redraw	☐ Offset account	☐ Line of credit	☐ Split loan
Other loan features			

Fees and commissions			
Fees payable to us for the provision of broking service	We do not charge any fees for our service. We get paid commission from the lender.		
Fees we pay to third parties on your behalf	There are no fees or charges paid by us, on your behalf, to third parties.		
Estimate of commission to be received by us. This commission is payable to us for assisting you to obtain finance.	% of the amount of the principal finance amount shortly after the finance is provided. We estimate this to be \$ % per annum of your outstanding loan amount owing payable monthly. We estimate the largest monthly payment to be \$ These amounts are inclusive of GST.		
Commission will be paid by	The commission will be paid by the lender documented above to our aggregator, Vow Financial Pty Ltd. Vow Financial will then pay the disclosed commission to us.		
Other benefits	From time to time we receive benefits in the form of conferences and training sessions provided by the licensee, financiers, or others. The value of these benefits cannot be ascertained.		
	Application/Establishment fees	\$	
	Valuation fees	\$	
	Legal/Documentation/Settlement fees	\$	
	Lenders mortgage insurance premium	\$	
	Other	\$	
Estimate of total fees and charges payable to the	Total	\$	
financier in relation to applying for the finance. These fees are payable by you.	These figures are estimates only and the final figures will be shown in your credit contract or lease. Some or all of these fees may be paid from the finance proceeds.		
	These fees are payable only once. We are not aware of any other fees or charges payable to anyone else in relation		
	to the application for finance, but the financier may impose some additional requirements.		
	[IF ANY FEES ARE DEFINITELY TO BE PAID FROM SPECIFY A REASONABLE ESTIMATE OF THE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING THOSE AMOUNTS AND ANY FEES THE PAYING THE PAYING THOSE AMOUNTS AND ANY FEES TO SEE THE PAYING	JNT OF CREDIT LEFT	
Referral fee	We have paid or will pay a referral fee of \$ to In addition, we receive referrals from a broad range of s may pay fees to call centre companies, real estate ager lawyers for referring you to us. These referral fees are and accord with usual business practice. These are no	nts, accountants, or generally small amounts	

You acknowledge that this document is a proposal only and does not constitute a finance approval or a loan offer. If you proceed with the finance application, the approval will be subject to the credit guidelines of the lending institution.

Applicant 1 name	Applicant 2 name	
Applicant 1 signature	 Applicant 2 signature	
Date of signature	Date of signature	

If you have any questions regarding the information contained in this document, please contact us promptly.



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Licensee Credit Guide

This document provides information about the services we provide.

We are licensed to arrange loans and leases under the National Consumer Credit Protection Act 2009 (NCCP Act). The NCCP Act regulates the activity of lending, leasing, and finance broking.

Licensee details

The state of the s
Insert name NET INTERNATIONAL FINANCE
Insert number 092760597
Insert number 3939
Insert address 3A/48 Longueville Rd. Lane Cove
Insert phone number (n2) 94202939
Insert email address netifinance Doptusnet.com.que

Services we provide

As your mortgage brokers, we will act as your lending experts; making sure you understand the loan repayments, loan features, fees and charges of your home loan.

Saving you time and money, we can search hundreds of loan products from a panel bank and non-bank lenders, comparing fees, charges and loan features to best suit your lifestyle.

If you need it, we can also help you with your car finance, business finance or insurance needs.

Our panel lenders

We source finance from a panel of financiers. The financiers named below are the six financiers with which we conduct the most business. [you have the option to either list all your lenders or the top six with which you do business]

- Lender 1 CBA
- · Lender 2 BANKWEST
- · Lender 3 SUNCORP
- · Lender 4 TNG
- Lender 5 CITIBANK

We will need information from you

Under the NCCP Act, we are obliged to ensure that any loan or principal increase to a loan we help you to obtain, or any lease we help you to enter, is not unsuitable for you. To decide this, we may need to ask you some questions in order to assess whether the loan or lease is not unsuitable. The law requires us to:

- make reasonable inquiries about your requirements and objectives;
- make reasonable inquiries about your financial situation;
- take reasonable steps to verify that financial situation.

NAME:

SIGHI

DATE !

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Licensee details

Licensee details	
Credit Licensee	Insert name NET INTERNATIONAL FINANCE
Australian Company Number	Insert number 092760597
Australian Credit Licence Number	Insert number 3939
Address	Insert address 3A/48 Longueville Rd. Lane Cove
Phone	Insert phone number (02) 9420 2939
Email	Insert email address net finance aptusnet.com.au
6m/11/4411	

Services we provide

As your mortgage brokers, we will act as your lending experts; making sure you understand the loan repayments, loan features, fees and charges of your home loan.

Saving you time and money, we can search hundreds of loan products from a panel bank and non-bank lenders, comparing fees, charges and loan features to best suit your lifestyle.

If you need it, we can also help you with your car finance, business finance or insurance needs.

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- make reasonable inquiries about your requirements and objectives;
- make reasonable inquiries about your financial situation;
- take reasonable steps to verify that financial situation.

Credit will be unsuitable if at the time of the assessment, it is likely that:

- you could not pay or could only pay with substantial hardship;
- the credit will not meet your requirements and objectives.

For example, if you can only repay by selling your principal place of residence, it is presumed that the loan will cause substantial hardship unless the contrary is proved. For this reason we must ask you to provide a significant amount of information. It is therefore very important that the information you provide us is accurate.

We must provide you with a copy of our preliminary credit assessment of your application if you ask within seven years of when we assist you. We are only required to give you a copy of the credit assessment if we give you credit assistance.

If we arrange a loan for you to purchase or refinance real estate, remember you must make your own enquiries about the value of the real estate and its potential for future growth. Although we may obtain a valuation, that is for our own use and you should not rely on it.

Fees payable by you

[OPTION NIL FEES PAYABLE BY THE BORROWER – REMOVE IF NOT RELEVANT] We do not charge you for the credit services because we receive commission from the financier or our mortgage aggregator. However, you may need to pay the financier's application fee, valuation fees, and other fees.

[OPTION WHEN FEE PAYABLE BY THE BORROWER – REMOVE IF NOT RELEVENT] We may charge a fee for the credit services provided. More details about the fees payable by you will be set out in a quote which will be given to you before a finance application is lodged. You may obtain from us more information about how these fees and charges are worked out. You may also be required to pay the lender's application fee, valuation fee, government charges and other transaction fees.

Commissions received by us

We may receive commissions from the lenders and lessors who provide finance for you as our customers. These are not fees payable by you. You may obtain from us information about a reasonable estimate of those commissions and how the commissions are worked out.

Commissions payable by us

We source referrals from a broad range of sources. For example, we may pay fees to call centre companies, real estate agents, accountants, or lawyers for referring you to us. These referral fees are generally small amounts and accord with usual business practice. These are not fees payable by you. You may, on request, obtain a reasonable estimate of those commissions and how the commission is worked out.

Our internal dispute resolution scheme

We believe that it is essential for our customers to be able to identify and deal with a broker who has the ability, authority and proper training to hear and respond appropriately to any complaints or disputes. We are committed to the effective handling of complaints and timely resolution of disputes.

Receiving complaints and the complaint process

If you have a complaint or a dispute, you have the option of either contacting us or lodging the complaint directly with our External Dispute Resolutions Scheme indicated below.

You should explain the details of your complaint as clearly as you can. You may do this verbally or in writing.

When we receive a complaint, we will attempt to resolve it promptly. We hope that in this way we will stop any unnecessary and inappropriate escalation of minor complaints.

We will observe the following principles in handling your complaint:

- there is no requirement for face-to-face contact between you and us, although it may be useful for us to come to a satisfactory resolution;
- we expect that both parties will make a genuine attempt to resolve a complaint promptly;
- we expect that both parties will provide all essential and relevant information, documents, written statements and any other materials that may properly and reasonably be believed to assist in resolving the complaint;
- we expect that both parties will comply with all reasonable requests from the other party to provide information within a reasonable time frame.

Timeframes for response

If your request cannot be resolved immediately, we will respond to your request within two (2) business days of receipt of the complaint. We will keep you informed of the progress of the investigation.

Our external dispute resolution scheme [update if you are with FOS]

If we do not reach agreement on your complaint, you may refer the complaint to an ASIC Approved External Dispute Resolution (EDR) Scheme. Our external dispute resolution provider is COSL (Credit Ombudsman Services Limited).

Free call:

1800 138 422

Phone:

02 9273 8400

Fax:

02 9273 8440

Email:

info@cosl.com.au

Website: Mail: www.cosl.com.au
Case Management Team

C-/Credit Ombudsman Service

PO Box A252

Sydney South NSW 1235

External dispute resolution is a free service established to provide you with an independent mechanism to resolve specific complaints.

More information

If you have any questions about this credit guide or anything else about our services, just ask at any time. We're here to help you.



Tel: (02) 9420 2939 | (02) 9428 3055 | Fax: (02) 9420 5010 | Mob: 0411 478 623

Address: 3A. 98 Longueville Road, Lane Cove NSW 2066 Email: netifinance@optusnet.com.au | Web: www.nifgroup.com.au

Privacy Disclosure Statement and Consent

Business Name (ACN XXXXXXX, Australian Credit Licence XXXXXX) [enter business name and business numbers as applicable: ACN, licence number or credit representative number]
Business address, phone number

How and why we collect your personal information

We collect personal information from you when you apply for or use our products and services. In particular, we collect it so we can provide you with the products and services you require.

Providing Your Personal Information to Other Organisations

In providing products and services to you it may be necessary for us to retain your personal information and provide it to other organisations with which we conduct business. We may exchange the information with the following types of entities, some of which may be located overseas.

- Organisations which provide finance or other products to you or to whom an application has been made.
- Finance consultants, accountants and auditors, conveyancers and legal advisers, insurers, printers and mailing services.
- Any associates, related entities, contractors and our mortgage aggregator (Vow Financial Pty Ltd).
- Any industry body, tribunal, court or otherwise in connection with any complaint regarding our services.
- Any person where we are required by law to do so.
- Your referees, such as your employer, to verify information you have provided.
- Any person considering acquiring an interest in our business or assets.
- Any organisation providing online verification of your identity.

Your rights

You may gain access to the personal information that we hold about you by contacting us. You can also contact us to obtain a copy of our privacy policy. The policy contains information about how you can access or seek correction of the information we hold about you, how we manage that information and our complaints process.

Consent to receive marketing Information

If you consent to us doing so, we may provide you with information from time to time about new products and services available to you from us or other businesses with whom we have a relationship. Your consent to our providing this information to you will be implied unless you notify us that you do not wish to receive this information.

providing this information to yet will be implied affect yet that,	
I/we do not wish to receive marketing information from [Insert business name]	
Consent to receive documents electronically	
If you consent to us providing you with documents by electronic communication, you confirm that p may no longer be given and electronic communications must be regularly checked for documents. giving of documents by electronic communication may be withdrawn at any time.	Consent to the
giving of documents by electronic communication may be market by	-
I/we do not wish to receive documents electronically from [Insert business name]	1

If your personal information is not provided

If you do not provide us with all of the information we request we may be unable to supply to you the product or service that you require.

Applicant 1 name	Applicant 2 name	
Applicant 1 signature	Applicant 2 signature	

Date of signature

You agree that we may collect, use and disclose your information as specified above.

Date of signature



Email: netifinance@optusnet.com.au

Date:

LOAN ADVICE ACKNOWLEDMENT
I/WeFromFrom
I acknowledge before entering into the loan application Mr/Mrs FARHAD . DALVAND has explained to me/us the terms and conditions of my/our loan.
I acknowledge that I have provided my payslips, employment records tax returns and all other documentation to Net International Finance for the purpose of this loan application.
Signature Signature Name of the applicant Name of the applicant
Signature Name of the Witness
Address of the Witness